

News Release

Daniel Carr, Taxation Communications Manager 720.557.0078 | <u>Daniel.Carr@state.co.us</u>

Rebecca Bean, Communications Specialist 720.428.1546 | Rebecca.Bean@state.co.us

FOR IMMEDIATE RELEASE

Department of Revenue announces upgrades to Revenue Online The new version will improve the filing experience for Coloradans

LAKEWOOD, January 04, 2021 -- The Colorado Department of Revenue (CDOR) and FAST Enterprises released an upgrade to the Department's free tax filing and e-services portal, Revenue Online, on January 3rd.

The <u>Revenue Online</u> portal helps Coloradans file their state taxes and manage their state tax accounts for free. Its latest version utilizes taxpayer feedback to improve and enhance the user experience. Some of the improvements include:

- Streamlining filing processes to simplify filing state taxes
- Adding new functionality like search and help features
- Enhancing the user experience so that the portal is easier to use
- Making Revenue Online mobile responsive, so that it can be viewed on most devices
- A soon to be released chat function that is responsive to taxpayers' questions.

"This most recent upgrade of our online tax portal, Revenue Online, is a part of our larger digital transformation strategy which is focused on providing comprehensive online services that are both functional and easy to use. Improved user experience is a central feature of this upgrade and we believe that will make online filing much easier for taxpayers," said Brendon Reese, Senior Director of Taxation for the Department of Revenue.

Coloradans can use <u>Revenue Online</u> to file tax returns for most of the state tax types. To access the Revenue Online portal, visit <u>Colorado.gov/RevenueOnline</u>.

The Colorado Department of Revenue empowers businesses and individuals through quality customer service, innovation and collaboration.

###